IMPROVING ANTICOAGULATION THERAPY SERVICES

THURSDAY 5 JULY 2012  HALLAM CONFERENCE CENTRE, LONDON

TOPICS INCLUDE

• Anticoagulation Therapy: Quality and Safety Indicators
• Involving patients: A Patient Journey
• Commissioning anticoagulation therapy in the new commissioning landscape
• Delivering QIPP in anticoagulation therapy services
• Reducing Medication Errors and ensuring patients receive oral anticoagulation therapy within safe levels
• Setting up and running a nurse led service
• New oral anticoagulants: current issues and looking ahead
• Extended Session: Improving the management and safety of Anticoagulation Therapy in the Community

CHAİRED BY

Prof David Fitzmaurice
Professor of Primary Care
University of Birmingham
& Director
National Centre for Anticoagulation Training

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Endorsed by

Suitable for your CPD programme
Institute of Healthcare Management
Good Governance Institute
HEALTHCARE CONFERENCES UK
NHS Surrey
Valuable learning opportunity:

• Practical, intensive learning agenda focusing on improving anticoagulation services
• Talented, interesting speakers that inspire and inform their audience.
• Ideal learning environment: pleasant venue with good facilities.

Chaired by Prof David Fitzmaurice, Professor of Primary Care, University of Birmingham and Director, National Centre for Anticoagulation Training this conference focuses on improving anticoagulation therapy services with a focus on improving patient safety. The conference opens with a presentation on quality and safety indicators for anticoagulation therapy. The conference continues with an update on commissioning anticoagulation therapy in the new commissioning landscape and a look at improving safety in hospitals with a presentation on improving competence in Junior Doctor prescribing from the chair of the BMA Junior Doctors Committee.

The afternoon continues with case study based presentations on reducing medication errors, setting up and running a nurse led service, new oral anticoagulants, improving management and safety of anticoagulation in the community and delivering QIPP in anticoagulation therapy including the role of self testing.
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speaker/Details</th>
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<tbody>
<tr>
<td>10.00</td>
<td>Chairman’s Introduction</td>
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<tr>
<td>10.15</td>
<td>Anticoagulation Therapy: Quality and Safety Indicators</td>
<td>• supporting the national and local quality metrics with quality indicators for</td>
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<td>anticoagulation therapy</td>
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<td>• developing consensus on quality indicators for anticoagulation therapy</td>
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<td>• monitoring and the role of benchmarking in improving practice</td>
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<td>• future developments</td>
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<td>10.45</td>
<td>Involving patients: A Patient Journey</td>
<td>• a personal journey through anticoagulation therapy</td>
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<td>• self monitoring: the impact on quality of life</td>
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<td>• involving patients as partners: key issues and tips for success</td>
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<td>11.20</td>
<td>Questions and answers, followed by coffee and exhibition</td>
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<td>11.45</td>
<td>Commissioning anticoagulation therapy in the new commissioning landscape</td>
<td>• Commissioning anticoagulation therapy: the impact, the challenges and what lies</td>
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<td>• working with Clinical Commissioning Groups and Clinical Senates</td>
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<td>• learning from current good practice in commissioning</td>
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<td>• commissioning new oral anticoagulants: developments</td>
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<td>12.15</td>
<td>Improving safety in hospitals: Focusing on Junior Doctors</td>
<td>• how can we make anticoagulation prescribing safer in hospitals</td>
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<td>• training and developing junior doctor competence</td>
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<td>• the role of goals and a zero tolerance approach to anticoagulation medication</td>
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<td>12.50</td>
<td>Question and answers, followed by lunch and exhibition at 13.00</td>
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<td>14.00</td>
<td>Reducing Medication Errors and ensuring patients receive oral anticoagulation therapy within safe levels</td>
<td>• focusing on high risk medicines including anticoagulation therapy</td>
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<td>• ensuring patients receive oral anticoagulation therapy within safe levels: an</td>
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<td>update from the Patient Safety Federation</td>
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<td>• measuring and monitoring the reliability of the anticoagulation process: learning from errors and implementing error reduction strategies</td>
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<td>14.30</td>
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<td>• developing the nurse led service</td>
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<td>• agreeing and communicating processes and understanding risks in the system</td>
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<td>• risk assessment for starting and stopping warfarin</td>
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<td>• accountability, competence and risk assessment</td>
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<td>• the impact on patient understanding and warfarin control</td>
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<td>15.00</td>
<td>New treatments: risk v benefit, managing the new anticoagulants in your service, screening and working with patients and patient education, our experience and looking to the future</td>
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<td>15.30</td>
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<td>16.00</td>
<td>Extended Session: Improving the management and safety of Anticoagulation Therapy in the Community</td>
<td>• development of primary care oral anticoagulation clinics</td>
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<td>• issues and critical factors in self management and dosage</td>
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<td>• moving forward in primary care: next steps</td>
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<td>16.30</td>
<td>Delivering QIPP in anticoagulation therapy services</td>
<td>The QIPP experience in Surrey:</td>
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<td>Implementing a self testing service in practice</td>
<td>• improving anticoagulation services outcomes</td>
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<td>• improving communication between primary and secondary care</td>
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<td>17.00</td>
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IMPROVING PATIENT SAFETY
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